



WISECALL HOTLINE: 0800 227 007
 EMAIL: CONFIDENTIAL@WISECALL.EU.COM | FREEPOST: WISECALL REPORTING SERVICES
 FREEPOST NUMBER: JHZ1815, HELDERKRUIN, 1733



WISECALL'S 6 STEP SOLUTION



STEP 1

Noticing or being aware of:

- Fraud and Theft and Other Dishonest Acts at the Workplace
- Any Community Related Grievances



STEP 2

Report Anonymously (your identity will be Protected):

- Toll Free from a landline: 0800 – 227 – 007
- Via email: confidential@wisecall.eu.com
- Freepost
- Anytime – 24/7/365



STEP 3

WiseCall Call Centre:

- Available in the 11 Official Languages
- Professional Call Takers – Legal Advisors
- Capturing Information
- Providing Advice
- Channeling the Information to Management



STEP 4

Anti-Fraud-Committee (AFC)

- Assess
- Analyse
- Authorise the Investigation



STEP 5

- Comprehensive Investigations
- Introducing Preventative Measures



STEP 6

- Provide feedback to whistleblower